



Alphacomm.net

A Subsidiary of Upper Peninsula Telephone Company

Providing Exceptional DSL, Dial-Up,
and Long Distance Services

397 US 41 N – P.O. Box 86
Carney, MI 49812
Telephone: 906-639-3500
Fax: 906-639-9935

DIAL-UP INTERNET SERVICES AND RATES

<u>DESCRIPTION</u>	<u>RATE</u>	<u>PACKAGE RATES</u>
• Standard Internet	\$19.45 per month	Billed Monthly
• Standard Internet – 3 Months	\$18.50 per month	\$ 55.50 Billed Quarterly
• Standard Internet – 6 Months	\$15.00 per month	\$ 90.00 Billed Semi-Annually
• Standard Internet – 12 Months	\$14.13 per month	\$ 169.50 Billed Annually
• Early Termination of any Billing Package**	\$19.45	

ALL STANDARD INTERNET PACKAGES INCLUDE UNLIMITED ACCESS.

- Occasional User 10 Hours (10 hours access per month) \$12.50 Billed Monthly

Additional hours beyond the first 10 hours will be billed at \$1.00 each, up to \$19.45. Total charges will not exceed the standard monthly rate.

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- Basic Email without Dial-Up Service \$5.00 Per Month
 - Additional Email Account \$1.00 Per Month
 - Domain Name Web Page Hosting \$10.00 Per Month
 - NetXL+ Accelerator (includes FREE Pop-Up Blocker) \$1.95 Per Month
 - Internet Service In-Home Installation \$30.00
 - Postini Spam Filtering Service FREE
 - Web Page Hosting/Design Call Us for Information

SALES & SERVICE LABOR RATES

- \$45.00 Per Hour In-Store Rate
- \$15.00 Minimum Bench Service Fee
- \$45.00 Per Hour On-Site Rate PLUS \$30.00 Trip Charge

RESTOCKING FEE

- The company will charge a 25% restocking fee on any item ordered for a customer who decides to return the item unused. If the company cannot receive credit for the item, the customer is responsible for the full charge and will be subject to disconnection if the bill is not paid.



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RECONNECTION FEES AFTER TEMPORARY DISCONNECTION OF SERVICE

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|--|----------|
| • Voluntary hold status | \$ 5.00* |
| • Delinquent account placed on hold | \$10.00* |
| • On-hold account disconnected after 60 days | \$20.00* |

*Balance and reconnection fees must be paid in full prior to reconnection.

**See the Dial-Up Billing Policies on our website for a full explanation of early termination fees.