



Alphacomm.net

A Subsidiary of Upper Peninsula Telephone Company

397 US 41 N – P.O. Box 86
 Carney, MI 49812
 Telephone: 906-639-3500
 Toll Free: 877.450.3500
 Fax: 906-639-9935

Providing Exceptional DSL, Dial-Up,
 and Long Distance Services

DSL SERVICE PACKAGES

<u>PACKAGE DESCRIPTION</u>	<u>RATE</u>	<u>SERVICE INFORMATION</u>
----------------------------	-------------	----------------------------

The following rates are for DSL service purchased with telephone service.

- | | | |
|--|-------------------------|--|
| <ul style="list-style-type: none"> • Standard Service – Monthly <ul style="list-style-type: none"> ○ Residence Only | \$ 35.95 | Up to 512K Download and up to 128K Upload |
| <ul style="list-style-type: none"> • Standard Service – Annual Contract <ul style="list-style-type: none"> ○ Residence Only | \$ 30.95 | Up to 512K Download and up to 128K Upload |
| <ul style="list-style-type: none"> • Enhanced Service – Monthly <ul style="list-style-type: none"> ○ Residence ○ Business | \$ 41.95
\$ 46.95 | Up to 1.0MB Download and up to 256K Upload
Up to 1.0MB Download and up to 256K Upload |
| <ul style="list-style-type: none"> • Enhanced Service – Annual Contract <ul style="list-style-type: none"> ○ Residence ○ Business | \$ 36.95
\$ 41.95 | Up to 1.0MB Download and up to 256K Upload
Up to 1.0MB Download and up to 256K Upload |
| <ul style="list-style-type: none"> • Turbo Service – Monthly* <ul style="list-style-type: none"> ○ Residence ○ Business | \$ 49.95
\$ 54.95 | Up to 2.0MB Download and up to 512K Upload
Up to 2.0MB Download and up to 512K Upload |
| <ul style="list-style-type: none"> • Turbo Service – Annual Contract* <ul style="list-style-type: none"> ○ Residence ○ Business | \$ 44.95
\$ 49.95 | Up to 2.0MB Download and up to 512K Upload
Up to 2.0MB Download and up to 512K Upload |
| <ul style="list-style-type: none"> • Basic Email without DSL Service | \$ 5.00 | Per Month |
| <ul style="list-style-type: none"> • Additional Email Accounts | \$ 1.00 | Per Month |
| <ul style="list-style-type: none"> • Static IP Address | \$ 10.00 | Per Month |
| <ul style="list-style-type: none"> • Domain Name Web Page Hosting | \$10.00 | Per Month |
| <ul style="list-style-type: none"> • Web Page Hosting/Design | Call Us for Information | |
| <ul style="list-style-type: none"> • Postini Spam Filtering Service | FREE | |
| <ul style="list-style-type: none"> • NetXL+ Accelerator (includes
FREE Pop-Up Blocker) | \$ 1.95 | Per Month |



Alphacomm.net

A Subsidiary of Upper Peninsula Telephone Company

Providing Exceptional DSL, Dial-Up,
and Long Distance Services

397 US 41 N – P.O. Box 86
Carney, MI 49812
Telephone: 906-639-3500
Toll Free: 877.450.3500
Fax: 906-639-9935

DATA-ONLY DSL SERVICE (DSL Service Without Purchasing Telephone Service)

AEL purchases DSL service from Upper Peninsula Telephone Company on a voice and data wholesale basis in accordance with the National Exchange Carriers Association, Inc. Interstate Tariff F.C.C. No. 5. Under this tariff, data-only Internet service is priced under a different methodology. Therefore, if a subscriber wishes to have DSL service without telephone service, AEL will bill under the appropriate methodology in accordance with the FCC.

RESTOCKING FEE

The company will charge a 25% restocking fee on any item ordered for a customer who decides to return the item unused. If the company cannot receive credit for the item, the customer is responsible for the full charge and will be subject to disconnection if the bill is not paid.

RECONNECTION FEES AFTER TEMPORARY OR COMPLETE DISCONNECTION OF SERVICE

- Reconnect from voluntary hold status, 60 days or less
(After 60 days, the reconnect fee of \$99.00 will apply.) \$15.00**
- Reconnect from non-pay status within 60 days of disconnect \$20.00***
- Reconnect all accounts disconnected over 60 days \$99.00****

*Turbo Service not available in all areas.

**For accounts in good-standing; reconnection fee will be added to monthly billing.

***Past due balance and reconnection fees must be paid in full prior to reconnection.

****For the Donken exchange, this rate takes effect September 1, 2008.



Alphacomm.net

A Subsidiary of Upper Peninsula Telephone Company

Providing Exceptional DSL, Dial-Up,
and Long Distance Services

397 US 41 N – P.O. Box 86
Carney, MI 49812
Telephone: 906-639-3500
Toll Free: 877.450.3500
Fax: 906-639-9935

DSL INSTALLATION AND EQUIPMENT PRICING

DESCRIPTION	RATE	SERVICE INFORMATION
-------------	------	---------------------

DSL INSTALLATION COSTS

• Customer Self-Install Kit (Includes installation guide, DSL modem, three filters, shipping, handling, and taxes)	\$ 132.50 (\$125.00 + \$7.50 Tax) \$ 44.17 (\$41.67 + \$2.50 Tax) \$ 22.08 (\$20.83 + \$1.25 Tax) \$ 14.72 (\$13.89 + \$0.83 Tax)	Purchase Price 3-Month Payment Plan 6-Month Payment Plan 9-Month Payment Plan
• On-Site Installation		
○ One Computer	\$ 199.00	(\$120.00 parts + \$79.00 installation fee)
○ Two Computers	\$ 220.00	(\$120.00 parts + \$100.00 installation fee. A router is required. May also require USB-220 wireless adaptor.)
○ Three or More Computers	\$ 225.00 \$ 30.00	For the first hour For each additional ½ hour (\$120.00 parts + \$105.00 installation fee. A router is required. May also require USB-220 wireless adaptor and other parts.)