

Apple Computer and Device Mail Setup Guide

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Summary

Are you having issues sending, receiving, or configuring Mail? This sheet can make it easier for you when configuring Mail in Mac OS X or on iPhone or iPod touch, or when contacting your provider.

Products Affected

Mac OS X 10.6, Mac OS X v10.1, Mac OS X v10.2, Mac OS X v10.3, Mac OS X v10.4, Mac OS X v10.5, iPhone

My Email account settings

General settings		
Questions	Answers	Notes
Full name:	Your Name	Your name as you would like it to appear on messages you send, such as Tom Clark.
My email address:	EXAMPLE@Alphacomm.net	Such as tomclark@alphacomm.net
My email provider:	Mail.alphacomm.net	

Incoming mail server settings		
Questions	Answers	Notes
Account type:	POP <input checked="" type="checkbox"/> IMAP <input type="checkbox"/> Exchange IMAP <input type="checkbox"/> Exchange 2007 EWS <input type="checkbox"/> (see below)	
Incoming mail server hostname:	Mail.alphacomm.net	
Username:	Your email account: Tomclark@alphacomm.net	
Password:	Your Passsword:	
Incoming server port number:	110	
Incoming server authentication method:	Password <input checked="" type="checkbox"/> MD5 <input type="checkbox"/> NTLM <input type="checkbox"/> Kerberos []	
Incoming mail server supports Secure Sockets Layer (SSL)?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

Outgoing mail server settings

Questions	Answers	Notes
Outgoing server hostname:	Mail.alphacomm.net	Such as smtp.example.com
Outgoing server port:	25 <input checked="" type="checkbox"/> 465 <input type="checkbox"/> 587 <input type="checkbox"/> Other:	
The outgoing mail server supports Secure Sockets Layer (SSL):	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Outgoing server authentication type:	Password <input checked="" type="checkbox"/> MD5 <input type="checkbox"/> NTLM <input type="checkbox"/> Kerberos <input type="checkbox"/>	
Outgoing server requires a username and password:	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	If yes: <ul style="list-style-type: none"> ▪ Username: ▪ Password:
Can these settings be used from any Internet connection?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Note: Some Internet service networks may block sending Alphacomm Email